



IT Support Commands – Quick Reference Checklist

These essential IT Support commands help you fix common computer, network, printer, and scanner issues quickly and confidently.

ipconfig

Check IP configuration when Wi-Fi or network fails.

ping google.com

Test Internet connectivity and DNS issues.

sfc /scannow

Scan and repair corrupted Windows system files.

```
taskkill /im chrome.exe /f
```

Force-close frozen applications like Chrome.

gpupdate /force

Force Group Policy update to apply company settings.

Start-DeviceSync

Force Intune device sync for missing apps/settings.

```
net stop spooler
```

Stop Print Spooler to clear stuck printer jobs.

Services > WIA Restart

Restart Windows Image Acquisition for scanner issues.

```
ipconfig /release & ipconfig /renew
```

Refresh IP address to fix network issues.

```
ipconfig /flushdns
```

Clear DNS cache to fix website loading errors.

tasklist

View running processes when PC is slow.

whoami

Check logged-in user to fix access issues.

```
dsregcmd /status
```

Check device join status with Azure AD.

```
chkdsk C: /f
```

Scan hard drive for errors and fix bad sectors.

```
net start spooler
```

Restart Print Spooler after clearing queue.

msinfo32

Open System Information to check PC specs.

 **Tip:** Save this checklist or print it for quick access when troubleshooting PCs, laptops, printers, or scanners.